



PARTS | KNOWLEDGE | SERVICE

All new spin on **customer care** myCPM.com



Now it's easier to order parts and maintain your machines

We know how important it is that you get maximum uptime from your machines. That's why CPM is bringing parts ordering, customer care, service history and technical documentation online — so you can access what you need, when you need it.

Your myCPM.com space is personalized with the machinery you own and the parts you need. That means no more searching manually for part numbers: simply click on a parts diagram in myCPM.com, see availability, and place an order directly from your shopping basket.

Use myCPM.com to stay connected with all things CPM! It centralizes your history of orders, lets you make service requests day or night, and tracks machine maintenance. It's the new spin on customer care every machine owner or operator needs.

FIVE WAYS myCPM.com MAKES YOUR LIFE EASIER

1

Shop for your exact CPM parts online

Machinery and parts change, so it's not always easy to know if you've got the right parts manual or part numbers. myCPM.com is the answer, with exploded digital parts diagrams that are accurate and linked to your exact machinery. Even after a major rebuild, your online parts manuals will be updated to give an accurate, personalized view of your equipment.

2

Easy point-and-click ordering

Choosing parts and completing your order take just a few clicks at myCPM.com. You have access to over 15,000 items online, from bolts and washers to dies and roller shells, with descriptions and pricing. You can even upload bulk orders to save time.

3

See availability and tracking of delivery

Speed matters when you need parts. At myCPM.com, you can check parts availability instantly and contact us directly if you need a part that's not in stock. Once you've placed an order and it's fulfilled, you'll receive a delivery tracking number so you know exactly when to expect the parts.

4

Your machines and maintenance in one place

Click on 'my**factory**' in myCPM.com and you can find details of all the CPM equipment you own. That information is also linked to your maintenance history in 'my**service**,' so you can see what repairs and technical service have been performed in the past, and make service requests.

5

Quick to access, anytime

myCPM.com is the self-service parts shop you can access anytime, so there's no waiting to place an order. Registering for myCPM.com is straightforward, and you can even request a demo of the portal in action.

Take myCPM.com for a spin now — experience the benefits

Register at myCPM.com or request a demo at myCPM.com/demo

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